

## Range of Housing Services Delivered - Policy Number 100

Edited August 2023

### 1. Purpose

This policy outlines the range of housing services Pacific Community Housing delivers.

### 2. Scope

This policy applies to all assets managed by Pacific Community Housing.

### 3. Principles

Pacific Community Housing is committed to providing excellent services in supplying affordable housing to people who earn low to moderate incomes. The affordable housing options Pacific Community Housing delivers intends to:

- Ensure fair, transparent and impartial allocations of all rental properties.
- Include people who earn low to moderate income or are going through a significant change in their life which impacts their financial situation - such as having a baby, getting a divorce, people leaving home for the first time, moving into retirement or receiving a government pension or benefit.
- Bring dignity to those who are most vulnerable by offering financially affordable dwellings so they can afford other basic living costs such as food, clothing, transport, medical care and education.
- Provide assistance to people who are 'key workers' in an area where Pacific Community Housing has available housing assets.

### 4. Types of Housing

Types of affordable accommodation Pacific Community Housing delivers include:

- Single bedroom apartments
- Multibedroom apartments
- Studio apartments

### 5. Eligibility

Pacific Community Housing delivers affordable housing in some areas and only to those who are eligible. Eligibility for affordable housing mostly depends on whether a household income falls within the maximum limits set by the NSW and/or Australian Governments. The current limits are set out in the table below. More information can be found by reading the 'Affordable Housing Eligibility' policy.

### 6. Legislative Framework and Related Policies

- 'Affordable Housing Eligibility' - Policy.
- State Environmental Planning Policy (Housing) 2021
- NSW Affordable Housing Ministerial Guidelines 2023 – 2024  
<https://www.facs.nsw.gov.au/download?file=843446>
- [Community Housing Providers \(Adoption of National Law\) Act 2012](#)