



Pacific Community Housing

Complaint Form

Office Use Only
Complaint Number

Name:

Phone:

Email:

Address:

What I am dissatisfied about:

(Please explain what happened and when)

What have I already done to try and address the problem:

(Please tell us about any phone calls, letters, previous complaints etc.)

How would you like Pacific Community Housing to help?

(Please explain what you think would fix the problem for you)

Signed:

Date:

Please send this form by post or email to Pacific Community Housing
10 Edward Street, Sylvania 2224 | email office@pch.com.au



Pacific Community Housing

Appeal Form

Office Use Only
Appeal Number

Name:

Phone:

Email:

Address:

The decision I want to appeal:

(Please explain what service you requested and what you understand the decision to be.)

Have you already asked for an informal review: (please circle one) **YES / NO**

(If yes, please tell us when this was and who you dealt with.)

What actions would you like us to consider?

(Please tell us anything else we should be aware of, so we can review our decision with all the facts.)

Signed:

Date:

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Pacific Community Housing

Community Engagement Form

Office Use Only
Engagement Number

Pacific Community Housing is committed to providing excellent services in supplying affordable where residents can live in a peaceful, clean, safe and friendly environment. If you have a suggestion on how Pacific Community Housing can build even better communities, we would love to hear from you.

Name: You may make your suggestion anonymously if you prefer	
Phone:	Email:
Address:	
What is your idea? (Please explain your suggestion in just a few sentences)	
Why are you making this suggestion? (How does your suggestion help make the community a more enjoyable place to live)	
How would you like Pacific Community Housing to help? (Please explain how Pacific Community Housing and its residents can work together on your idea)	
Signed:	Date:

Please send this form by post or email to Pacific Community Housing
10 Edward Street, Sylvania 2224 | email office@pch.com.au



Pacific Community Housing

Repairs / Maintenance Form

Office Use Only

Repairs / Maintenance Number

Name:

Phone:

Email:

Address:

What I am dissatisfied about:

(Please explain what happened and when)

What have I already done to try and address the problem:

(Please tell us about any phone calls, letters, previous complaints etc.)

How would you like Pacific Community Housing to help?

(Please explain what you think would fix the problem for you)

Signed:

Date:

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