

## Management - Policy Number 600

Edited August 2023

### 1. Purpose

The aim of this policy is to outline how all properties will be effectively managed by Pacific Community Housing

### 2. Scope

This policy applies to all Pacific Community Housing employees including the Directors, Board Members, Executive Team, Staff and Volunteers.

### 3. Principles

Pacific Community Housing is dedicated to its principles to operate as a well-governed, effectively managed organisation, with a dynamic Board and Executive Team, and a workforce committed to providing the best possible service as an Affordable Housing Provider.

### 4. Management

Pacific Community Housing is:

- Governed by its guiding principles as outlined in the Constitution. All personnel and members must uphold the Constitution at all times.
- Led by the Board of Directors who are elected by the members of the Company and is responsible for the organisation. The Board employs staff to conduct the day-to-day operations of Pacific Community Housing. Our focus remains on retaining a well-balanced skills-based Board with diversity a key objective.
- Proud to have an Executive Team representing a wide range of expertise.

Pacific Community Housing has a corporate governance framework that provides effective, sustainable, accountable operations and continuous improvement by:

Ensuring that Pacific Community services and infrastructure are provided reliably, efficiently and effectively with the appropriate quality levels of service to customers and stakeholders.

- Ensuring that Pacific Community Housing remains solvent and is complying with all its legislative, financial, ethical and contractual obligations.
- Upholding the Vision, Mission and Values of Pacific Community Housing at all times.
- Identifying the resources and operational capabilities required to ensure effective corporate governance processes that align with demonstrated best practice.
- With these robust mechanisms in place, along with a transparent approach to decision making, current and future stakeholders can be confident in the Board's ability to govern to the highest standards.

### 5. Legislative Framework and Related Policies

Pacific Community Housing - Business Plan 2020-2021

Pacific Community Housing - Company Constitution



# Pacific Community Housing

